

Introduction to cWatch Web for Plesk Extension

cWatch Web for Plesk extension lets website administrators to activate domain licenses for their websites, enable malware protection and more. You can also run on-demand malware scans on the websites and view the results. If any malware is found, you can remove them with one click.

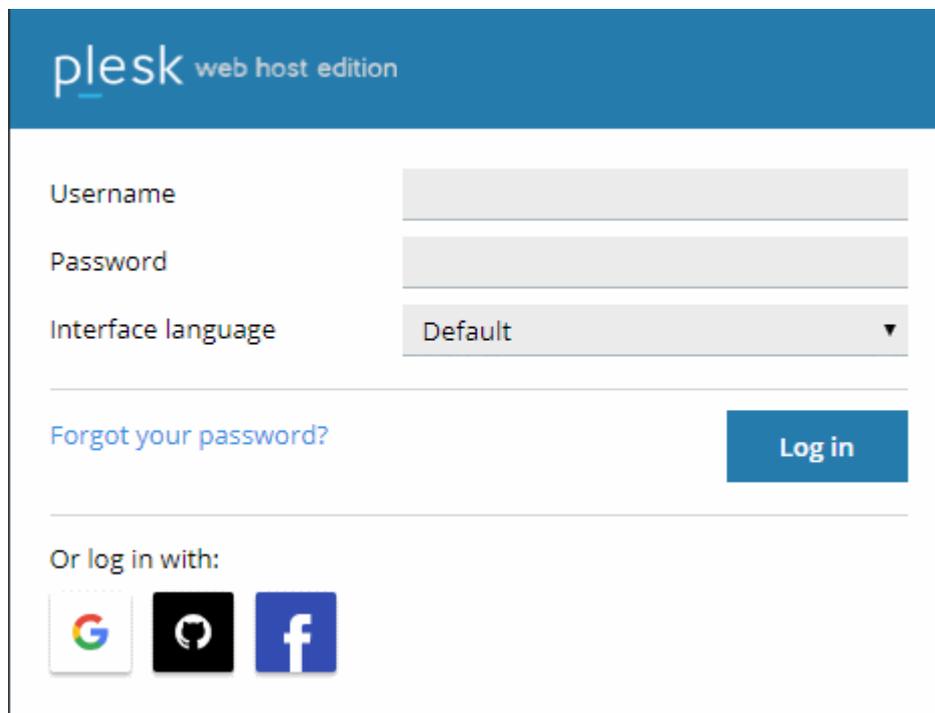
This guide explains how to login to your cWatch Web for Plesk extension interface and manage your websites.

- **Login to cWatch Plesk Extension and Manage Your Websites**
 - **Activate / Upgrade Website licenses**
 - **Scan and Clean your Websites**
 - **Login to your cWatch Customer Portal**
- **Membership Plans**

Login to cWatch Plesk Extension and Manage Your Websites

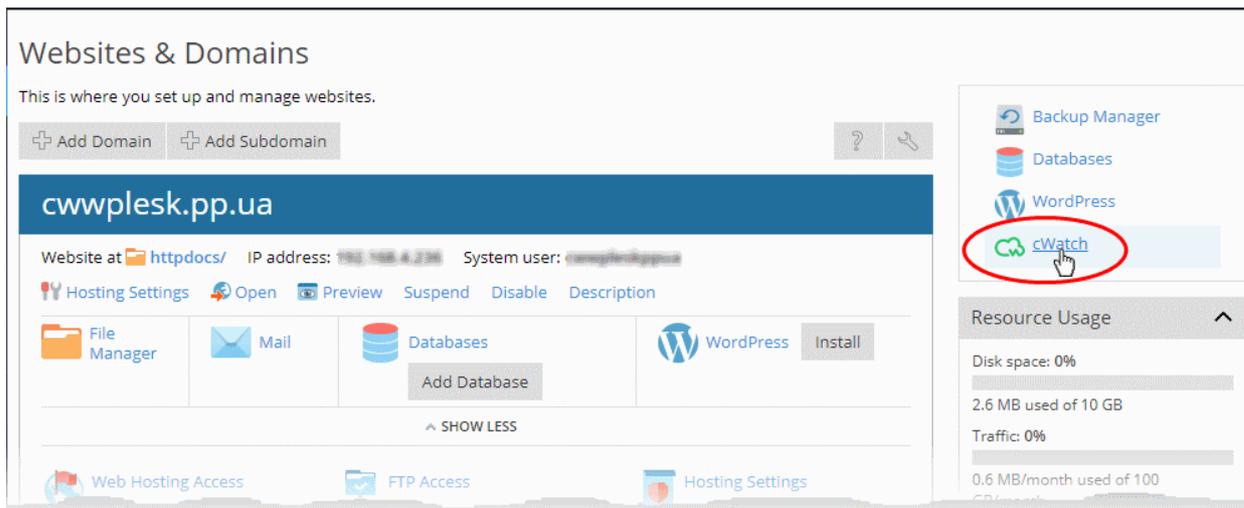
- Open an internet browser
- Enter the Plesk login URL provided by your hosting provider in the address bar
 - It is usually in the following format:

`https://<domain name or server IP that runs Plesk>:8443`

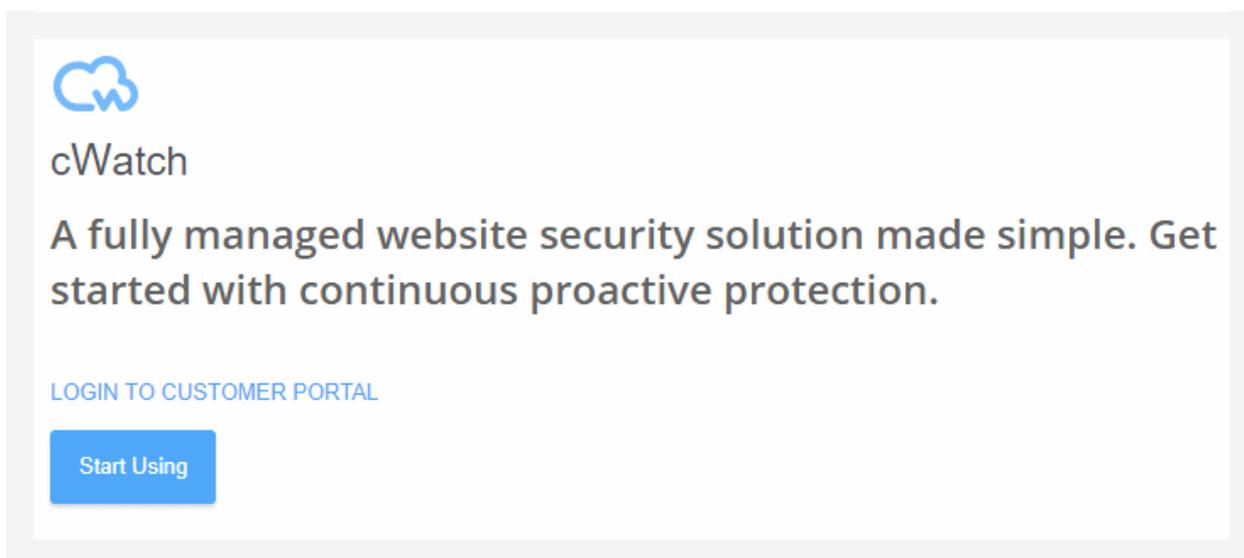


- Enter the server username and password provided by your web host
- If required, choose your preferred language from the 'Interface language' drop-down
- Click 'Log in'

The Plesk interface opens:

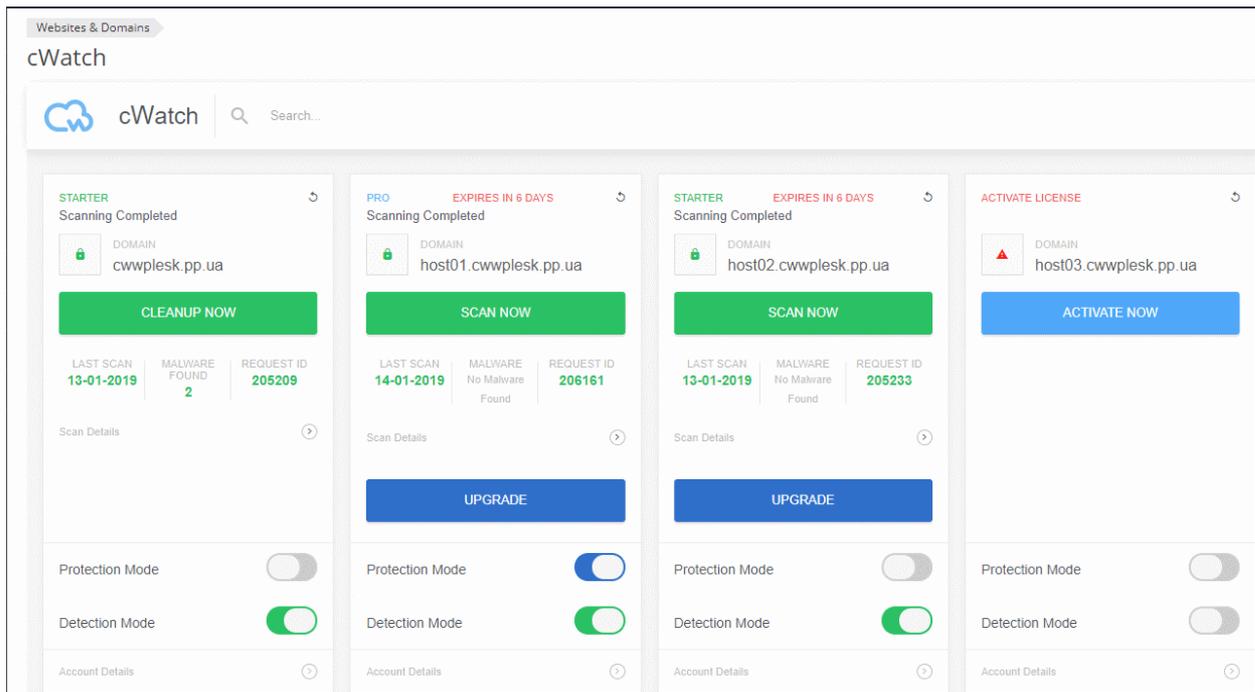


- Click the 'cWatch' link in the list of enabled services at the top-right
- If this is the first time you are opening the cWatch extension interface, you will be shown a dialog indicating the account setup.

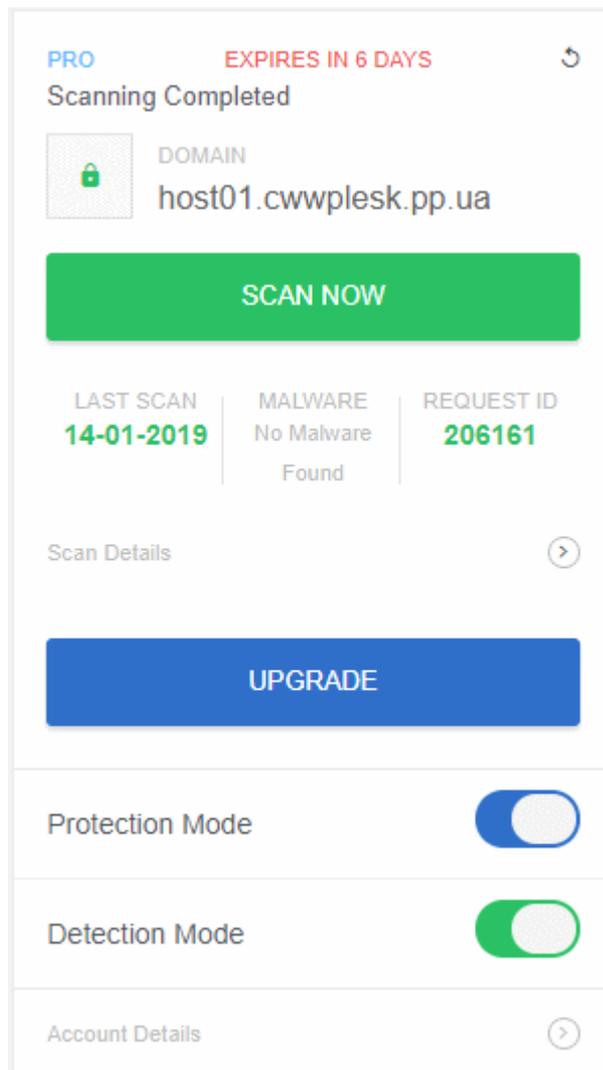


- Click 'Start Using'

The cWatch extension interface opens:



Each of your websites is shown on a separate tile:



The tile shows the type of license active on the site, the last scan time, the results of the last scan and more.

The tile also allows you to:

- **Activate a new license/Upgrade the license on your sites**
- **Run manual malware scan on your sites**
- **Login to the cWatch Customer Portal**

Activate / Upgrade Website Licenses

- This section explains how to activate or upgrade licenses on your websites
- You should have obtained cWatch domain licenses from your hosting service provider. Only valid and unused licenses can be associated with a website.
- If you do not have any unused licenses, you will be directed to the license purchase page.

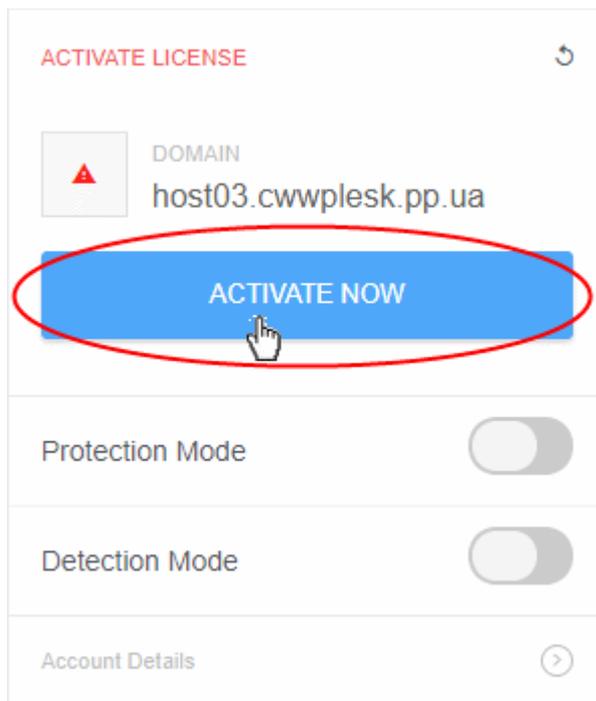
Activate a license on a site

- Login to your Plesk account
- Click the 'cWatch' link in the list of enabled services (top-right) to open the cWatch extension page

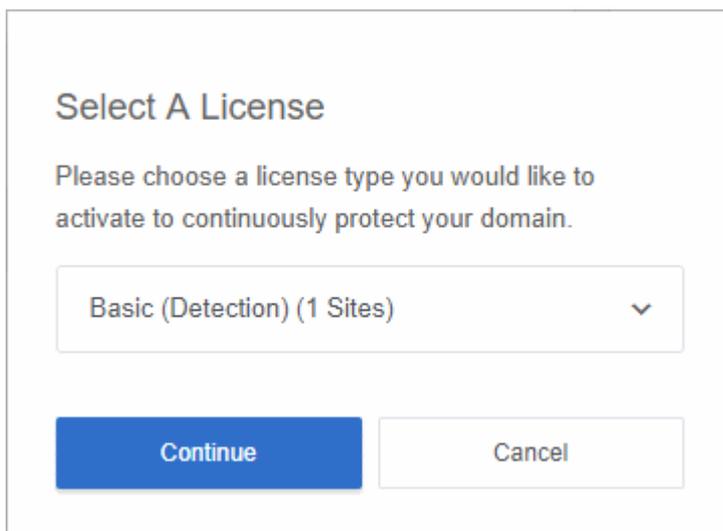
The screenshot shows the cWatch interface with the following data for each site:

Domain	License Type	Expires In	Last Scan	Malware Found	Request ID	Action
cwwplesk.pp.ua	STARTER	EXPIRES IN 6 DAYS	13-01-2019	2	205209	CLEANUP NOW
host01.cwwplesk.pp.ua	PRO	EXPIRES IN 6 DAYS	14-01-2019	No Malware Found	206161	SCAN NOW / UPGRADE
host02.cwwplesk.pp.ua	STARTER	EXPIRES IN 6 DAYS	13-01-2019	No Malware Found	205233	SCAN NOW / UPGRADE
host03.cwwplesk.pp.ua	ACTIVATE LICENSE	-	-	-	-	ACTIVATE NOW

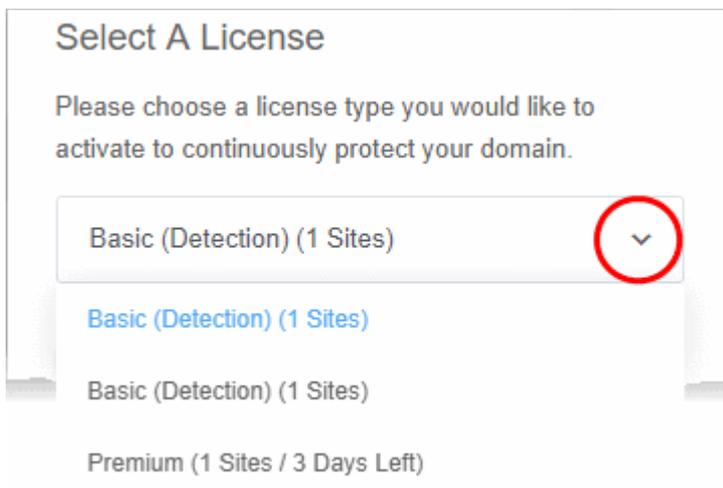
- Click 'Activate Now' on a website tile:



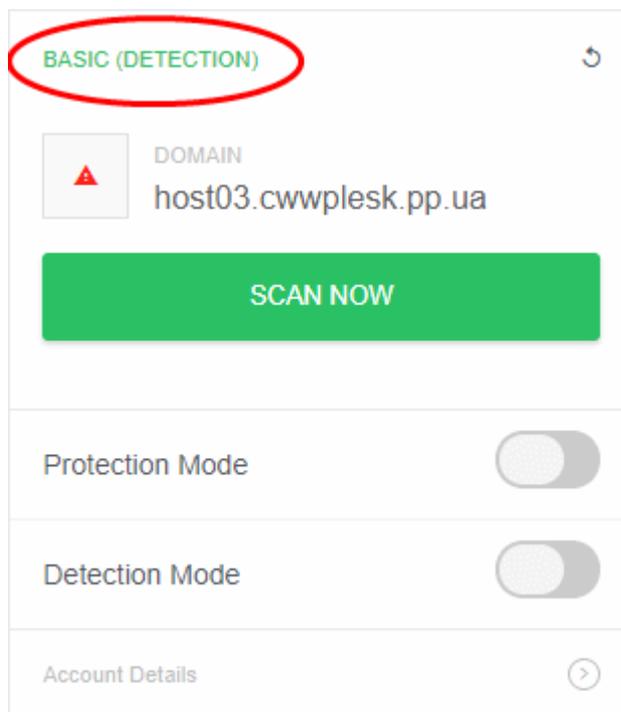
- Choose the type of license you want to activate on the site.



- cWatch features vary according to license type. See **Membership Plans** for more details.
- Select the license type you wish to activate:



- Click 'Continue' to apply the license to the site.
- The active license type is shown at the top-left of the site tile:



You can now set the security mode, run scans on the site and more.

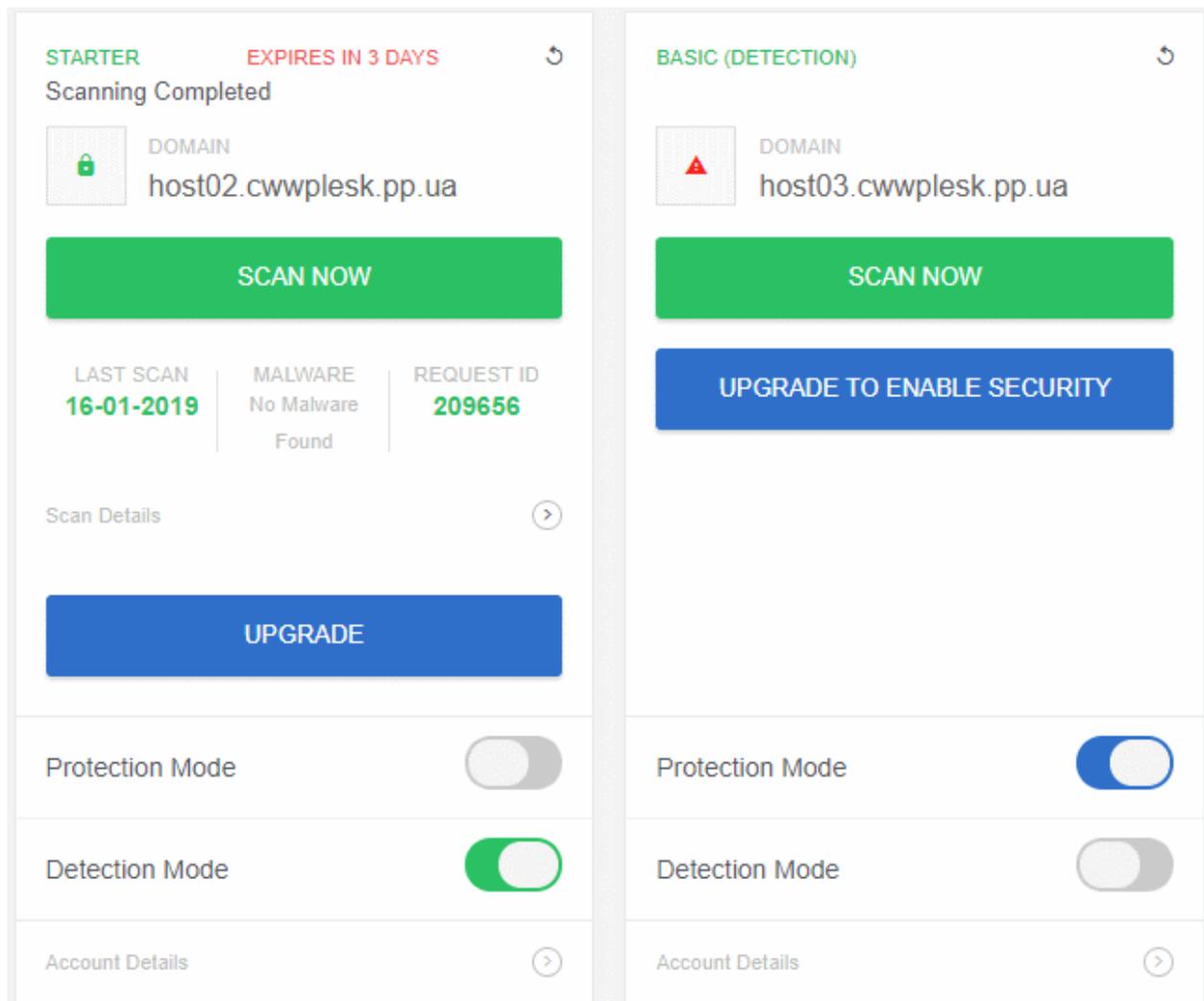
- **Detection Mode** - Enables all features found in the 'Starter' license type. Detection mode is available to Starter, Pro or Premium license types.
- **Protection Mode** - Enables all features found in the Pro or Premium license type, depending on the type of license applied to the site. Protection mode is only available to Pro or Premium license types.
- See **Membership Plans** for features / services covered by different license types

Upgrade license on a site

- You can upgrade the license on a website at anytime to improve its protection levels. For example, if you want to enable protection or detection mode on a site.
- A free basic license can be upgraded to a paid 'Starter', Pro or 'Premium' license.
- See **Membership Plans** for more details on features on each license.

Upgrade a license

- Open the cWatch customer interface as described **above**
- Click 'Upgrade' or 'Upgrade to Enable Security' in a website tile



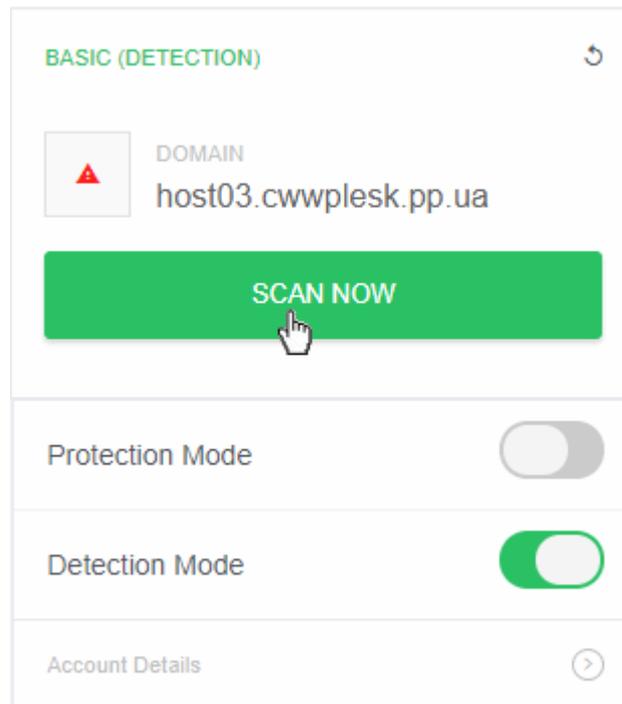
- You will be taken to the license purchase page set by your hosting service provider.
- Complete the purchase process to add licenses to your account and then start the license upgrade process.

Scan and Clean your websites

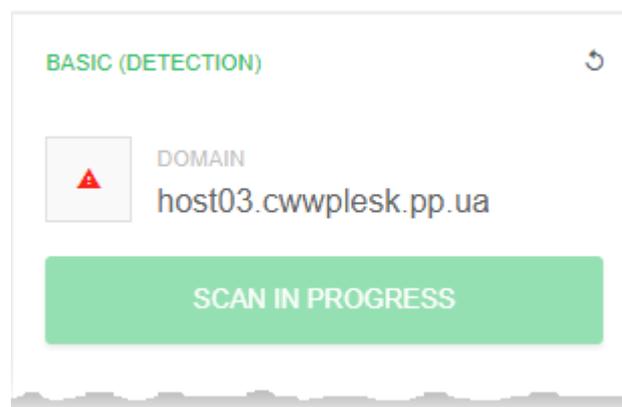
cWatch lets you run on-demand malware scans on your sites and remove any malware identified.

To run a scan

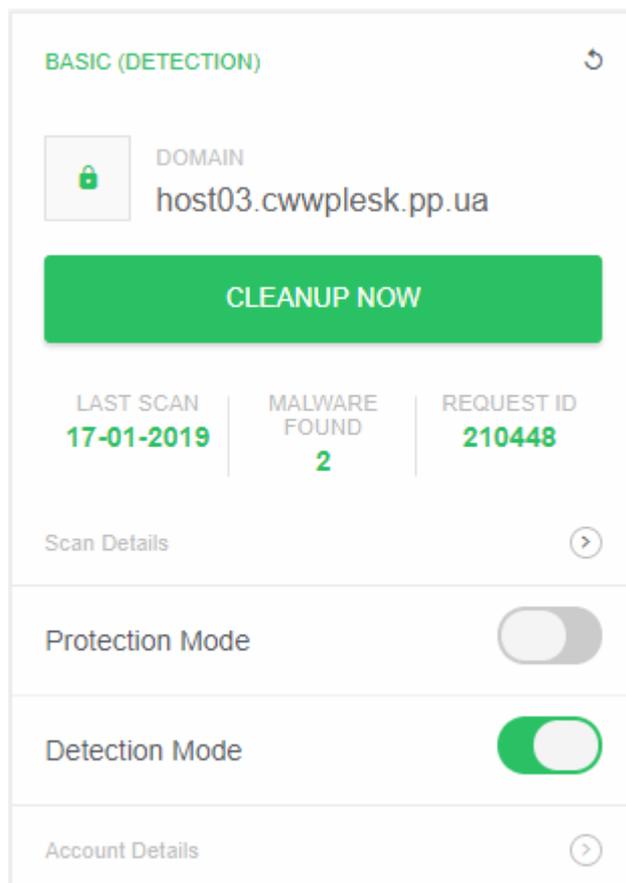
- Login to your Plesk account
- Click the 'cWatch' link in the list of enabled services at top-right
- Click 'Scan Now' in the tile of the site you want to scan:



- Scan progress is shown as follows:



- Results are shown at the end of the scan:



- **Malware found** - shows any malicious items found on your site. Click 'Cleanup Now' to start disinfection.
- **Scan Details** - View granular scan results and scan history:

BASIC (DETECTION) ↻

DOMAIN

host03.cwwplesk.pp.ua

CLEANUP NOW

LAST SCAN

17-01-2019

MALWARE FOUND

2

REQUEST ID

210448

Scan Details

>

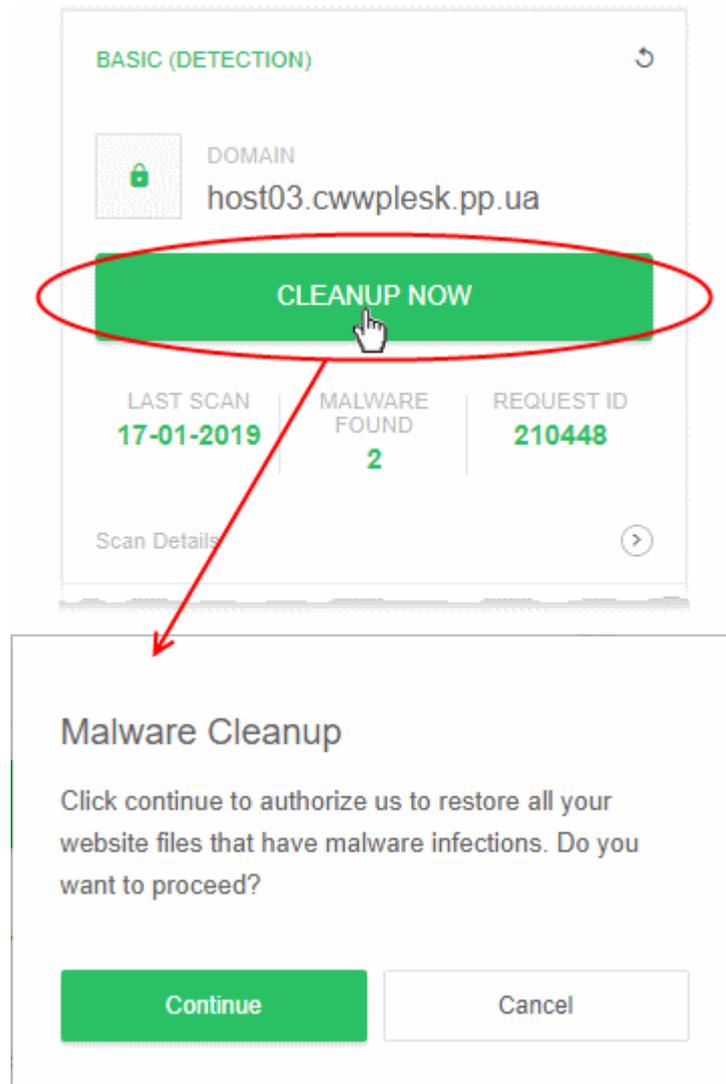
SCAN HISTORY FOR < HOST03.CWWPLESK.PP.UA >

	FILE PATH	FILE VERDICT	SHA1	STATUS
	//5TrojWare.5269-10665c.php	TrojWare.5269	984a14e0209c63dc77d4112075215dcb2482ed70	Detected
	//7TrojWare.5269-10665a.php	TrojWare.5269	82d0b80943f4f50020056c42be920688cdea5c22	Detected

SCAN SUMMARIES

19-12-2018 12:46:40	19-12-2018 12:56:08	19-12-2018 12:57:58	19-12-2018 13:00:55	19-12-2018 13:08:13	19-12-2018 13:18:34
19-12-2018 13:22:32	19-12-2018 13:23:37	19-12-2018 13:25:52	19-12-2018 13:34:58	19-12-2018 13:52:36	19-12-2018 14:04:33
20-12-2018 16:53:26	21-12-2018 16:33:34	22-12-2018 16:33:22	23-12-2018 16:33:28	24-12-2018 16:33:15	25-12-2018 16:33:22
26-12-2018 16:23:32	27-12-2018 16:23:24	28-12-2018 16:23:26	29-12-2018 16:23:34	30-12-2018 16:23:32	31-12-2018 16:23:34
01-01-2019 16:23:16	02-01-2019 16:23:17	03-01-2019 16:23:28	04-01-2019 16:13:29	05-01-2019 16:13:30	06-01-2019 16:13:36
07-01-2019 16:13:21	08-01-2019 16:13:17	09-01-2019 16:03:36	10-01-2019 16:03:19	11-01-2019 15:53:34	12-01-2019 15:53:26
13-01-2019 15:53:28	14-01-2019 16:03:33	15-01-2019 16:03:32	16-01-2019 15:53:34		

- **Scan History** - Shows malware identified by the most recent scan.
- **Scan Summaries** - A list of all previous scans on the site. Each scan is time-stamped.
 - Red - Malware identified
 - Green - No malware identified
 - Click a red timestamp to view malware identified by the scan
- Click 'Cleanup Now' to remove the malware identified during the latest scan.



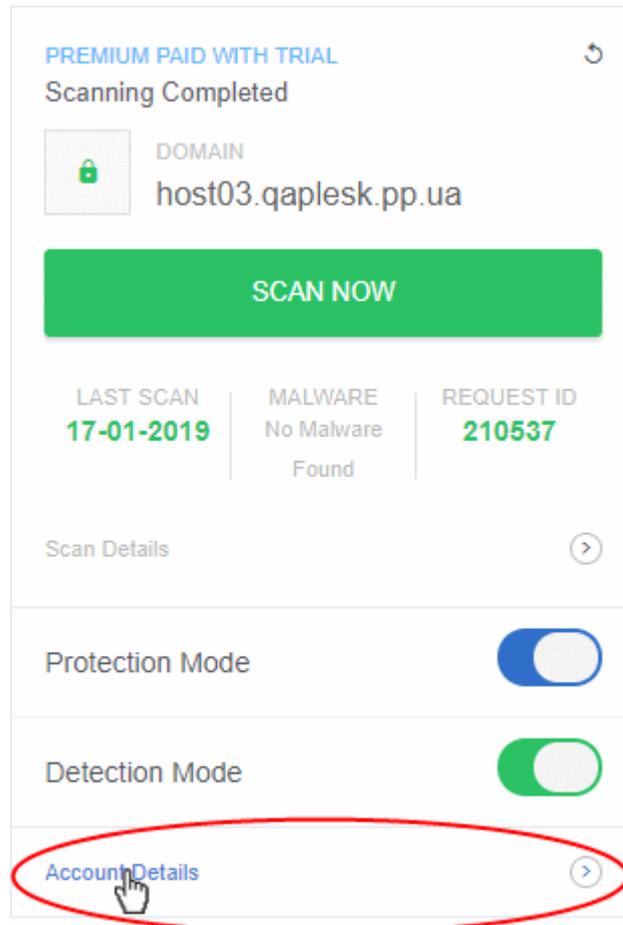
- Click 'Continue' to proceed.
- The malware will be removed from the site.

Login to your cWatch Customer Portal

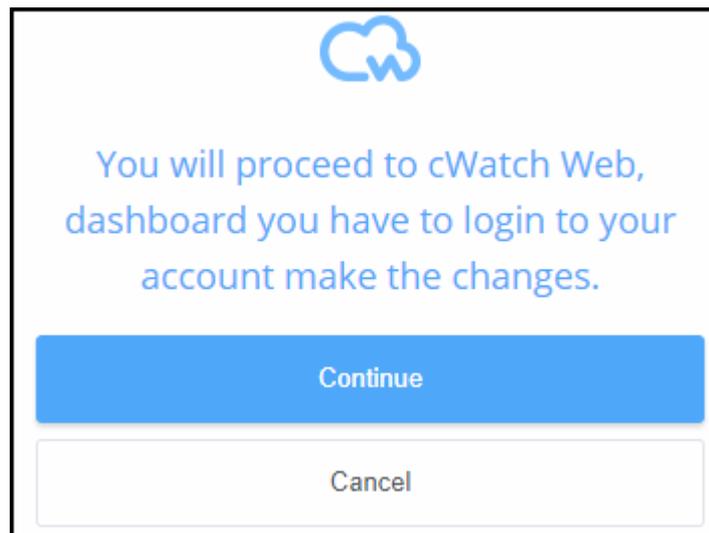
You can login to the cWatch portal and manage your websites, from the cWatch extension interface. This is useful for troubleshooting and configuration.

To login to the cWatch portal

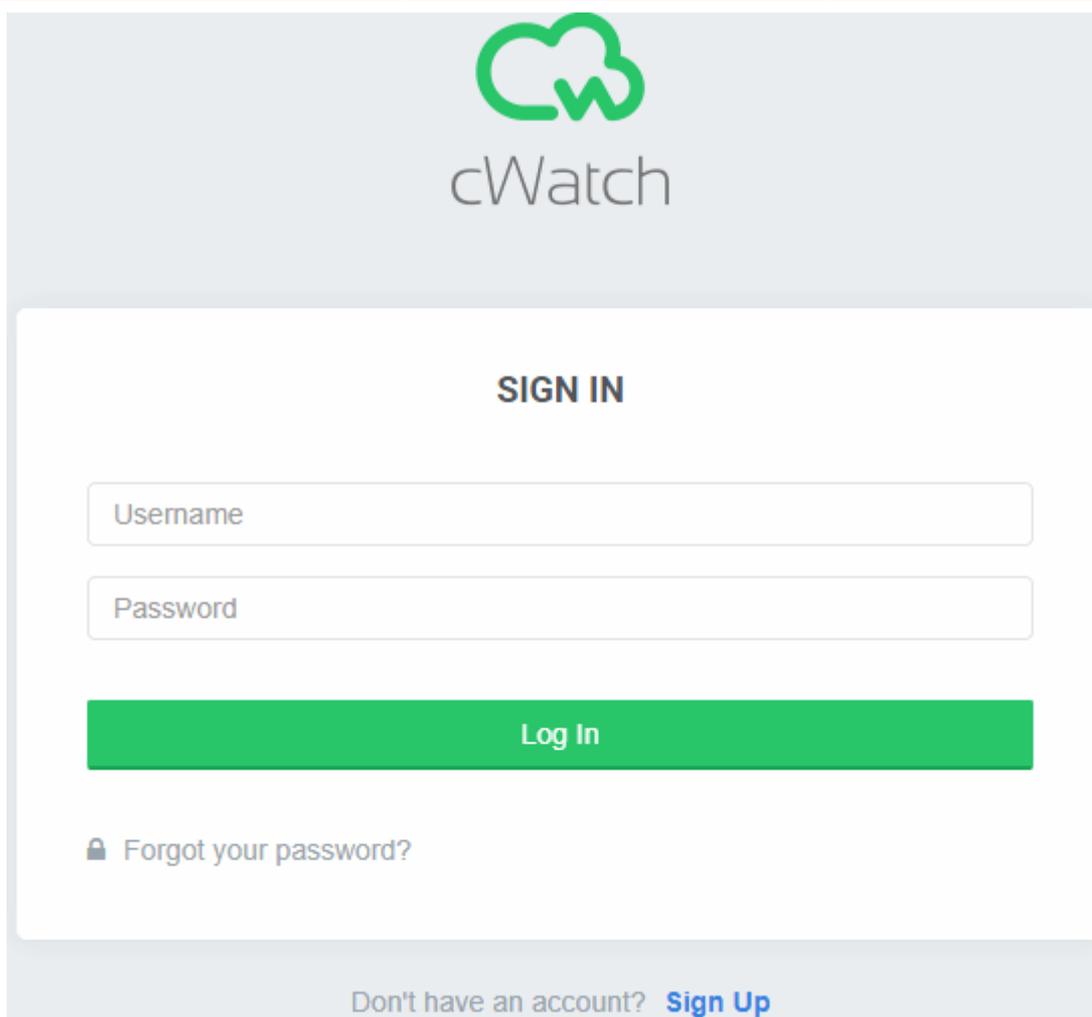
- Login to your Plesk account
- Click the 'cWatch' link from the list of enabled services on the top-right to open the cWatch web extension customer interface



- Click 'Account Details' on a website tile.
- Click 'Continue' in the confirmation



You will be taken to the login page of cWatch customer portal.



The image shows a screenshot of the cWatch Web sign-in interface. At the top, there is a green logo consisting of a cloud shape with a 'w' inside, and the text 'cWatch' below it. The main heading is 'SIGN IN'. Below this, there are two input fields: 'Username' and 'Password'. A prominent green button labeled 'Log In' is positioned below the password field. Underneath the button, there is a link with a lock icon and the text 'Forgot your password?'. At the bottom of the form, there is a link that says 'Don't have an account? Sign Up'.

- Enter your username / password for your cWatch account and click 'Log In'

The customer dashboard opens.

- See <http://help.comodo.com/topic-285-1-848-11000-Introduction-to-Comodo-cWatch-Web-Security.html> for guidance on managing your websites from the customer portal

Membership Plans

The following table shows the features and services available with each license type:

Feature/Service	Premium	Pro	Starter	Basic
Malware Detection and Removal				
Malware removal by experts Hack repair and restore Vulnerability repair and restore Traffic hijack recovery SEO poison recovery	Unlimited	Unlimited	Twice per month	One time
Automatic Malware Removal	✓	✓	✗	✗
Spam & Website Filtering	✓	✓	✗	✗
Malware Scan	Every 6 hours	Every 12 hours	Every 24 hours	Every 24 hours
Vulnerability (OWASP) Detection	Every 6 hours	Every 12 hours	Every 24 hours	Every 24 hours
Security Information and Event Management (SIEM)				
	✓	✓	✗	✗
24/7 Cyber-Security Operations Center (CSOC)				
	✓	✓	✗	✗
Dedicated analyst	✓	✓	✗	✗
Web Application Firewall (WAF)				
Custom WAF rules	✓	✗	✗	✗
Bot Protection	✓	✓	✗	✗
Scraping Protection	✓	✓	✗	✗
Content Delivery Network (CDN)				
Layer 7 DDoS Protection	✓	✓	✓	✓
Layer 3, 4, 5 & 6 DDoS Protection	✓	✓	✓	✓
Trust Seal	✓	✓	✓	✓

- Please see <https://cwatch.comodo.com/legal/partners-plans.php> to view the features included with each license type.

About Comodo Security Solutions

Comodo Security Solutions is a global innovator of cybersecurity solutions, protecting critical information across the digital landscape. Comodo provides complete, end-to-end security solutions across the boundary, internal network and endpoint with innovative technologies solving the most advanced malware threats. With over 80 million installations of its threat prevention products, Comodo provides an extensive suite of endpoint, website and network security products for MSPs, enterprises and consumers.

Continual innovation and a commitment to reversing the growth of zero-day malware, ransomware, data-breaches and internet-crime distinguish Comodo Security Solutions as a vital player in today's enterprise and home security markets.

About Comodo Cybersecurity

In a world where preventing all cyberattacks is impossible, Comodo Cybersecurity delivers an innovative cybersecurity platform that renders threats useless, across the LAN, web and cloud. The Comodo Cybersecurity platform enables customers to protect their systems and data against even military-grade threats, including zero-day attacks. Based in Clifton, New Jersey, Comodo Cybersecurity has a 20-year history of protecting the most sensitive data for both businesses and consumers globally. For more information, visit [comodo.com](https://www.comodo.com) or our [blog](#). You can also follow us on [Twitter](#) (@ComodoDesktop) or [LinkedIn](#).

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